

Report Confidentiality Commitment

Buckeye Biz Hub, LLC · Version 1 · September 2026

This is a one-way commitment from us to you. You do not need to sign anything. It covers the referral report you send us for a free ReferraLens report, and it keeps applying if you later subscribe.

What is in the file you send

The PBS Endo “Referral Annual Totals” report lists the dentists who refer to your practice, how many cases each sent, and the dollar totals by month. It contains no patient names, no patient identifiers, and no clinical information. If the report you export does contain patient information, do not send it; export the Referral Annual Totals report instead. If a file with patient information reaches us anyway, we delete it without opening it further and ask you for the correct report.

What we do with it

We use your report for one purpose: to produce your ReferraLens report and, if you subscribe, to run your ReferraLens account. Nothing else.

We do not share it with anyone. We do not sell it, license it, or give another practice, vendor, consultant or advertiser access to it.

We do not use it for benchmarking, industry averages, marketing claims, case studies, or any published or aggregated figure, with or without your name attached, unless you give us written permission first for a specific use.

We do not contact the dentists named in it. We do not use their names or addresses for any purpose of our own.

Who can see it

Your report is loaded into an account created only for your practice, inside the same secured system that runs ReferraLens for every other practice. Each practice’s data is separated from every other practice’s by the database itself; no practice can see another practice’s data. Before you take over the account, the only person who can open it is David Stein. When you take over, you set your own password and we no longer sign in as you.

How long we keep it

If you decide not to subscribe, we delete your practice account and every file and figure in it within 30 days of sending you the report, or sooner if you ask. If you subscribe, your data stays in your account for as long as you are a customer, and is deleted within 30 days of cancellation.

What you can ask for

At any time you can ask us to delete your data, tell you exactly what we hold, or send you a copy. Email David@referralens.com and it will be done within five business days.

Signed

David Stein, Owner
Buckeye Biz Hub, LLC
David@referralens.com

This commitment is a plain-language promise, not a substitute for our Terms of Service and Privacy Policy, which apply to subscribers and say the same things in more formal language. Where they differ, the version that protects your data more strictly applies.